

## Configure 3CXPhone for Windows with Calncall SIP

Below are the steps to configure a SIP account,

You can buy from our website [www.calncall.com](http://www.calncall.com)

Follow these steps to set up your phone easily:

1. Download the 3CXPhone <http://www.3cx.com/voip/softphone/> and install it.



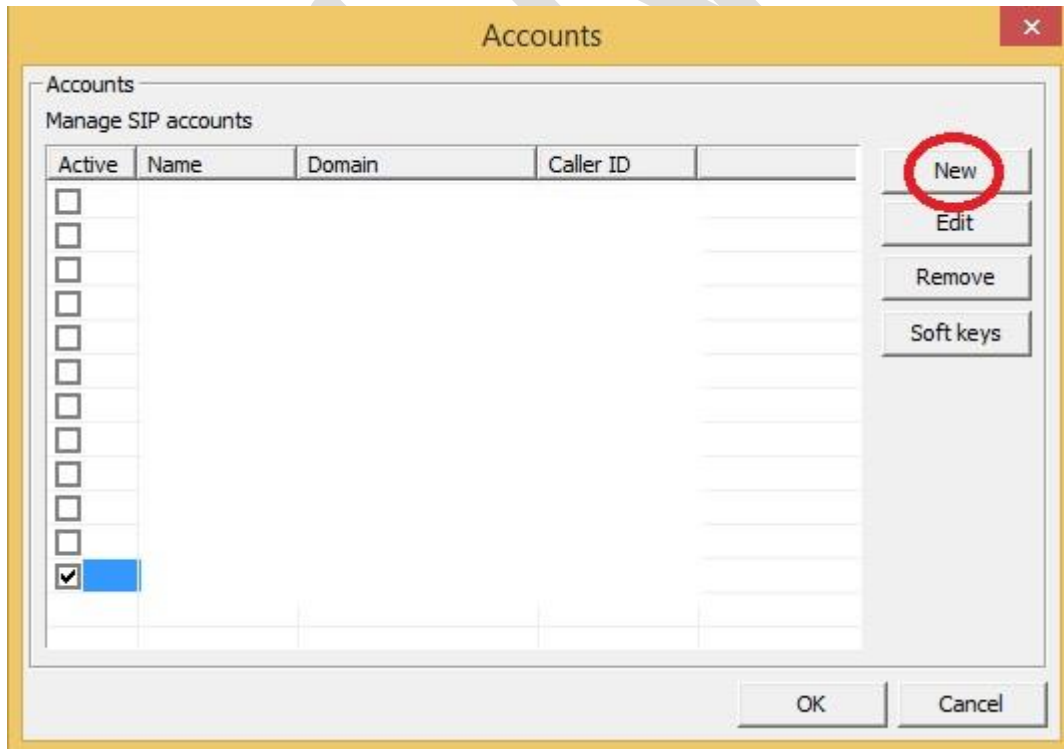
2. Click on ""Create Profile" on the popup window.



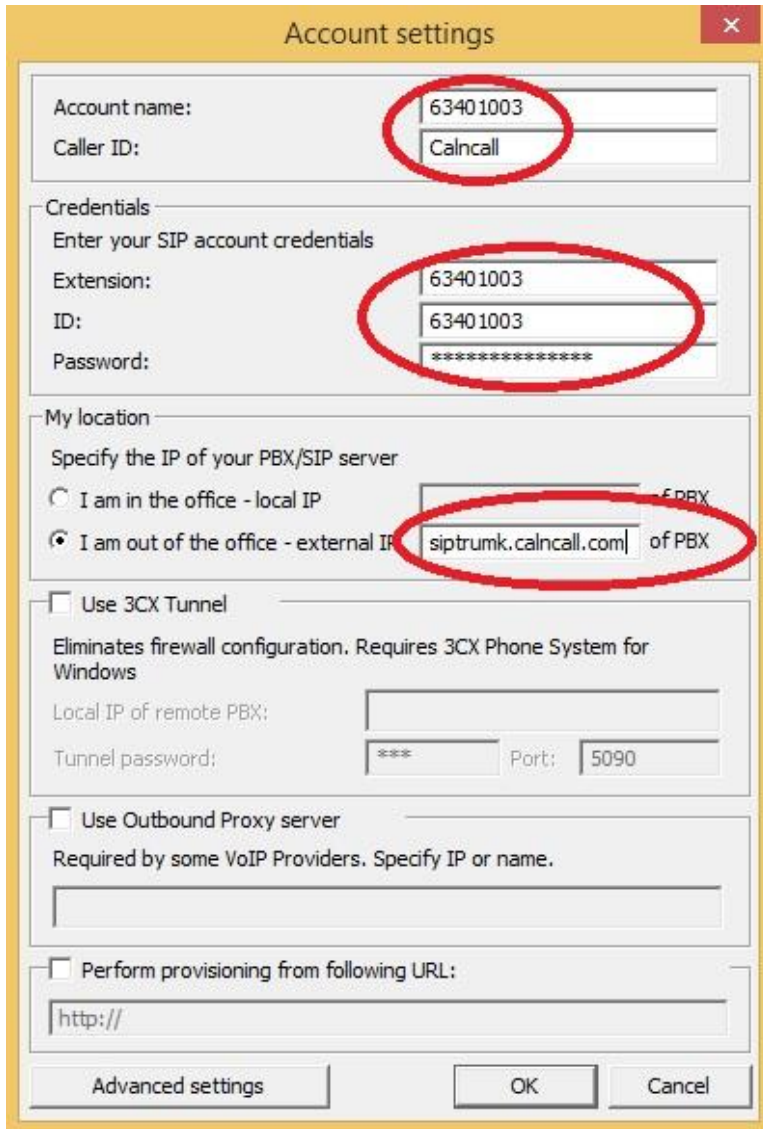
\* Or if you miss the popup window, Click on the menu button > "Account".



3. On the "Accounts" tab, click on "New" and open "Account Settings".



4. Enter the following information.



Account settings

Account name: 63401003  
Caller ID: Calncall

Credentials  
Enter your SIP account credentials  
Extension: 63401003  
ID: 63401003  
Password: \*\*\*\*\*

My location  
Specify the IP of your PBX/SIP server  
 I am in the office - local IP  
 I am out of the office - external IP: siptrunk.calncall.com of PBX

Use 3CX Tunnel  
Eliminates firewall configuration. Requires 3CX Phone System for Windows  
Local IP of remote PBX:   
Tunnel password: \*\*\* Port: 5090

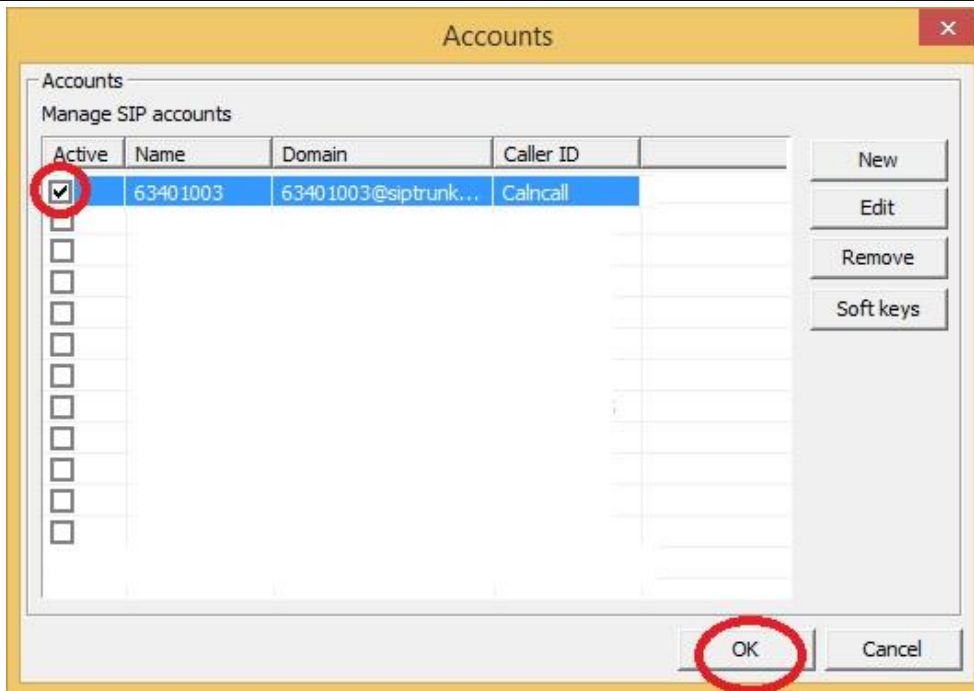
Use Outbound Proxy server  
Required by some VoIP Providers. Specify IP or name.

Perform provisioning from following URL:  
http://

Advanced settings OK Cancel

- Account name: Calncall
- Caller ID: your DID Number
- Extension, ID: Calncall SIP Username (e.g. XXXXXXXX)
- Password: SIP Password
- I am out of the office – external IP: **siptrunk.calncall.com**

5. Then click Ok



6. Click **OK** until the end and you're done. You should see the status of Calncall SIP in 3CX to be "**On Hook**".





\*\*To make outgoing calls, follow this standard:

**For Overseas:**

00+ <country code> + <area code> + <destination>. For example, if you are calling a China number XXXXXXXXX, China code is 86 so key in: 0086XXXXXXXXXX and call.

**For Singapore:**

<country code> + <area code> + <destination>. For example, if you are calling a Singapore number XXXXXXXXX, key in: 65XXXXXXXXXX

CALNCALL